

HUMBOLDT TELEPHONE COMPANY

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June 29, 2012

Received & Inspected

JUN 02 2012

FCC Mail Room

VIA ELECTRONIC FILING (ECFS) AND FED EX
Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Dr.
Capitol Heights, MD 20743

VIA E-MAIL AND FED EX
Universal Service Administrative Company
2000 L. Street, NW, Suite 200
Washington, D.C. 20036
hcfilings@usac.org
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Re: WC Docket No. 10-90, Annual 54.313 Report of High-Cost Recipient

Enclosed herein is the annual report for Humboldt Telephone Company Name, Study Area Code 553304, pursuant to §54.313 of the Commission's rules.

Please contact me with any questions at:

Phone (510) 338-4622
Email abeck@or-id.com

Sincerely,



Alison Beck
Manager, Regulatory and External Affairs
Humboldt Telephone Company

Enclosure

Copies to:
VIA ELECTRONIC FILING AND FED EX
Donna Skau, Commission Secretary

No. of Copies rec'd 0
LIR ABODE

Public Utilities Commission of Nevada
1150 East William Street
Carson City, NV 89701-3109

VIA U.S. MAIL
Fort McDermitt Paiute Shoshone Tribe
Administration Office
P.O. Box 457
McDermitt, NV 89421

HUMBOLDT TELEPHONE COMPANY
Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Humboldt Telephone Company, by Alison Beck its Secretary hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

47 CFR § 54.202(a)(1)(i) – It will comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

Connect America Fund – the filings required in 47 CFR § 51.919(b).

47 CFR § 54.313(a)(5) – It will comply with applicable service quality standards of the state of Nevada and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

47 CFR § 54.313(a)(6) – It is able to function in emergency situations as set forth in 47 CFR § 54.202(a)(2).

Certified by:


Signature

Alison Beck

Printed Name

Secretary

Title

HUMBOLDT TELEPHONE COMPANY

Annual 54.313 Report of High-Cost Recipient

53.313(a) Outages, Unfulfilled Service Requests, and Complaints

Nevada

Humboldt Telephone Company reports information on major service outages to the Nevada Public Utilities Commission. The company had one reportable outage in Nevada during 2011. A copy of the report filed with the state commission is attached. The company had no unfulfilled service requests in Nevada in 2011.

Customer complaints: For wireline telephone service, the company had 61 reports per 941 connections or 64.7 per 1000. For DSL, the company had 30 reports per 325 DSL lines or 92.3 reports per 1000 connections.

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Satisfaction of Emergency Functionality, Consumer Protection
and Service Quality Standards

Ability to Remain Functional in Emergency Situations

The company has a reasonable amount of backup power to ensure functionality without an external power source and supplies redundancy in the operation of its transport network as is the standard for companies who do not have a fiber ring in the operating area. The company network is built out to handle traffic to one failure per thousand attempts (ten times the industry standard).

Consumer Protection

Humboldt Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and training is conducted on company policies for employees as required by their job functions.

Service Quality Standards

Humboldt Telephone Company complies with the applicable service standards of the State of Nevada.

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Additional Voice Rate Data

Voice rate data as of Jan 1, 2012

Residential Local Service Rate - Nevada \$10.00

State Universal Service Fee .155%

Humboldt Telephone Company has the following residential rates below the local urban rate floor of \$10.00 in 2012: 1 line at measured rate of \$5.00, 3 lines at measured rate of \$6.25.

PUBLIC UTILITY SIGNIFICANT SERVICE OUTAGE REPORT

Submittal Date of this Report: 10/31/11		Date of Initial Notification: 10/25/11		& Approx. Time: 1:30pm Pacific	
Name of Utility Filing Report: Humboldt Telephone Company					
Principle Business Address: 1023 N. HORTON ST, Nampa, ID. 83651					
Name of Utility Representative Making this Report: Doug Musgrave					
Position: MANAGER		Office/Dept:		Telephone #: (208) 461-4900	
Name of Utility Representative That Made Initial Notification: Doug Musgrave					
Position: MANAGER		Office/Dept:		Telephone #: (208) 461-4900	
Type of Utility (Select one below)		Outage Reporting Criteria (Select all below that apply)			
<input type="checkbox"/> Electric		<input type="checkbox"/> A Forced Outage of at least 3,000 or more customer-hours. <input type="checkbox"/> An Outage lasting more than 10 hours and that affects at least 50 customers.			
<input type="checkbox"/> Gas		<input type="checkbox"/> An Unplanned Outage that results in interruption of service to 10 or more customer accounts.			
<input type="checkbox"/> Telecom - Large Competitive Supplier		<input type="checkbox"/> Outage of 300,000 or more user-minutes in a city with population of 20,000 or more people <input type="checkbox"/> Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people <input type="checkbox"/> Outage that affects at least 1,350 DS3 minutes <input type="checkbox"/> Outage that affects any special offices and facilities <input type="checkbox"/> Outage that affects a 911 special facility			
<input checked="" type="checkbox"/> Telecom - Small Scale Provider of Last Resort		<input checked="" type="checkbox"/> Outage of 30,000 or more user-minutes in city or county with population less than 20,000 people <input checked="" type="checkbox"/> Outage that affects at least 500 DS3 minutes <input type="checkbox"/> Outage that affects any special offices and facilities <input type="checkbox"/> Outage that affects a 911 special facility			
<input type="checkbox"/> Water		<input type="checkbox"/> An unscheduled outage resulting in water pressure of less than 5 psig in any water distribution main that affects 50 or more customers or lasts more than 6 hours.			
Start Date of Outage: 10/25/11		& Approx. Time: 10:38am Pac		Date of Discovery: 10/25/11	
				& Approx. Time: 10:38 am Pac	
Approximate Geographical Area Affected by Service Outage: Long Distance and special access Isolation For the HTC Exchanges of ORovada, Midas, McDERMITT, Paradise Valley, Desert Valley, and Denro in Nevada and QUINN in OREGON. Local Service and 911 were not affected and remained operational. Outage ended and services restored By 7:00pm Pac. time 10/25/11 Approximately. HTC Trouble # 2933 ATT Trouble # JONDF					
The Number of Customers affected by the Outage: (956)			Outage Duration: in (8.38) hours or (500) Minutes		
Identified Root Cause:		<input type="checkbox"/> 1 st /2 nd Party (Utility or Utility Contractor) Excavation; <input type="checkbox"/> 3 rd Party Excavation; <input type="checkbox"/> Vehicular Impact; <input type="checkbox"/> Natural Forces Damage; <input type="checkbox"/> Equipment Malfunction; <input type="checkbox"/> Operator Error; <input type="checkbox"/> Joint/Connection Failure; <input type="checkbox"/> Leak/Short; <input type="checkbox"/> Pipe/Wire Corrosion/Degradation; <input type="checkbox"/> Pipe/Wire Failure/Rupture; <input type="checkbox"/> Fitting Failure; <input checked="" type="checkbox"/> Unknown/Other: excavator			
Any other Information the Utility believes may be of value in Describing this Outage: Fiber cut in AT&T/Bell Fiber Facility outside Lovelock, NV. Identity of excavator was not disclosed By AT&T/Bell. Control of the incident was not in HTC's "hands." Bell effected temp. repairs and restored service By 7:00pm Pac. time Approximately. HTC employees monitored outage until Restoration of service to verify all systems returned to service without additional problems occurring. Bell ticket closed 6:55pm Pac. 10/27/11.					